

Project Leaflet:

Interaction through a web-based patient record in wound treatment 'Ulcer interaction'

Background:

The Report No. 47 to the Storting, The Norwegian Coordination Reform, argues that insufficient coordination is the main reason that people with chronic diseases too easily lose out in the current health care system. Challenges occur when the patient needs collaboration between specialist and municipalities and when communication and dialogue is needed between different professionals. The challenges should be approached with willingness and ability to work out new solutions, and the report states that there should be incentives for teaming up. An important tool is to implement ICT systems throughout the health services. The web based wound record enables storing, forwarding and receiving wound documentation between different professionals and levels of care. The goal is to produce incentives for proper treatment for patients – at the right place and right time.



Purpose:

The purpose is to understand if and how (sharing of) knowledge and tasks, roles and responsibilities work as incentives for coordination between professionals and levels of care. Such knowledge is considered important in order to foster collaboration, in addition to for instance economic regulations, law and the technological opportunities.

Method:

Altogether 10 patients and their medical professionals and care givers will be interviewed at the beginning of the treatment period and after three months. Data of traffic and content will also be logged.

Description:

The project starts June 2010 and runs through 2011. The main focus the first half year will be re configuration of the web based record as a consequence of ongoing negotiations with legal and security regulations. Interview guides will be developed, and incorporation of patients and professionals takes place consecutively as soon as the service starts running. Initial interviews with the wound team at the University hospital will be carried out. Interview with general practitioners, home services and patients are initiated as soon as patients are enrolled.

Project Period:

June 2010 – 1 January 2012

Financing:

The project is funded by the Health North regional research program: Health services research, integrated care and telemedicine

Project Partners:

The project is a collaborative effort between Norwegian Centre for Integrated Care and Telemedicine, the wound team at the University Hospital of Tromsø and Danish Telemedicine who has developed the web based wound record.

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